

# Rockville's Pilot Refuse and Recycling Program

The Rockville Department of Public Works is implementing a pilot refuse and recycling program for 778 households in the Hungerford and Monument neighborhoods. The pilot program was approved by the Mayor and Council to evaluate how Rockville can increase cost-effectiveness, customer satisfaction and neighborhood cleanliness, while reducing missed collections and worker injuries.

The pilot program will test semi-automated, once-per-week, curbside only, refuse and recycling pickup for pilot households from March 20, 2006 until December 2006. This program will incorporate semi-automated pickup, which utilizes trucks with mechanical arms. Refuse workers roll specially provided carts to the truck then the mechanical arm empties the carts.

In November 2006, the Mayor and Council will evaluate the program and determine what changes, if any, will be implemented Citywide. Pilot program households have been mailed a letter identifying them as participants. This brochure provides an overview of the pilot program.

## PILOT SUMMARY

- The pilot program will begin on Monday, March 20, 2006 and continue through December 2006.

- New special carts will be delivered to your home the week of March 13-17, 2006. Your new carts will be gray for refuse and brown for mixed paper recycling.

- Refuse and recycling pickup will be Mondays, except Memorial Day and Labor Day. For those two holidays, refuse and recycling will be collected on the Wednesday after the holiday (May 31 and September 6, respectively).

- Refuse will not be collected on Thursdays, nor will it be collected from any location other than curbside.

- All refuse and recycling should be placed at the curb by 6 a.m. Containers may be placed out the night before collection; however, they must be removed from the curb within 24 hours after collection. Residents unable to transport containers to the curb should complete and submit an application for backdoor collection.

- Do not throw away your current refuse con-



tainer. The container you use now may be needed later, depending on the results of the pilot program. For now, your 32-gallon container can be used for either over flow refuse or yardwaste.

## REFUSE

Place refuse in the City provided gray cart, secure the lid and wheel to the curb. While we anticipate that the City provided

cart will be large enough to easily handle a week's amount of refuse for most households, refuse that does not fit into the City provided cart should be placed in your current 32-gallon refuse container. To keep carts cleaner, we encourage use of plastic garbage bags placed inside cart.

## MIXED PAPER

Place mixed paper recycling items (including cardboard) in the City provided brown cart, secure the lid and wheel to the curb.

## COMMINGLE RECYCLABLES

Continue to place commingle recycling items (plastic, aluminum, glass food and beverage containers) in the City provided blue bin and bring to the curb.

## YARDWASTE

Continue to place yardwaste in your own 32-gallon refuse container or bio-degradable yardwaste bags (paper only) and bring to the curb.

## OVERSIZED ITEMS

Place oversized items at the curb on Monday by 6 a.m. Oversized items include: furniture, mattresses, etc.

## APPLIANCES/LARGE METAL ITEMS

To arrange collection of appliances and large metal items, call 240-314-8568 weekdays between 7 a.m. and 3 p.m. Place items at the curb by 6 a.m. on the date designated by the Public Works customer service representative.

## HAZARDOUS ITEMS

To arrange collection of hazardous items (used motor oils, car batteries, solvents, oil-based paints) call 240-314-8568 weekdays between 7 a.m. and 3 p.m. Place items in the location and on the date designated by the Public Works customer service representative.

### Customer orientation meetings:

**Saturday, March 11:** 9 a.m. - Elwood Smith  
Community Center

**Tuesday, March 14:** 7 p.m. - City Hall

- Your experiences are important to us! Participants will receive surveys prior to the start of the pilot program, midway through the pilot program, and at the end of the pilot program. Customer experiences are critical and will provide direction for the future of the refuse and recycling collection program in Rockville.

- For updates on program progress, check the Rockville Web site ([www.rockvillemd.gov/residents/refuse-pilot](http://www.rockvillemd.gov/residents/refuse-pilot)). Additional information also will be provided through *Rockville Reports* and on The Rockville Channel (cable channel 11), or by calling the refuse/recycling line at 240-314-8568.



City of Rockville  
Department of Public Works  
111 Maryland Ave  
Rockville, MD 20850

[www.rockvillemd.gov/residents/refuse-pilot](http://www.rockvillemd.gov/residents/refuse-pilot)

**240-314-8568**

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